

EARLY PAY FAQ

1. What is Early Pay?

Early Pay is an option that enables a provider to receive payment within a few days, instead of waiting for the contracted payment term (Ex. Net 55). A percentage discount is applied to the invoice.

2. How do I request Early Pay?

If the provider meets the requirements, they can request Early Pay from the invoice list page or invoice detail page on DMGPro.com. Log into DMGPro.com, select Invoices in the left navigation to view a list of invoices eligible for Early Pay. A provider can select one or more eligible invoices for Early Pay.

3. What requirements does the provider need to meet for Early Pay to be an option?

Provider must setup Direct Deposit (ACH Transfer) for Early Pay to be an option. Early Pay is not available for a provider that chooses to receive paper checks.

Provider must not be on-hold.

Provider must have completed a minimum number of jobs with DMG. DMG reserves the right to change the minimum threshold.

4. How does an invoice become eligible for Early Pay?

A provider invoice becomes eligible for Early Pay once the customer invoice has been approved and posted in DMG's financial system.

5. What is the percentage discount that is applied to the invoice?

The Early Pay discount is currently 6%. DMG reserves the right to change the discount and/or offer a variety of discounts as the program evolves. DMG also reserves the right to limit the Early Pay offering.

6. How can I see the discount amount applied to the invoice?

The provider can view the discount amount applied to an invoice on the payment detail page. Log into DMGPro.com, select Payments in the left navigation to view a list of payments. Select a specific payment to view the original invoice amount, the discount amount applied and the net payment made.

7. Can I select Early Pay for a single job?

A provider can select one or more eligible invoices for Early Pay.

8. If I select Early Pay, when will I receive payment?

Early Pay requests initiated on business days prior to 2 PM ET are processed by DMG the same day. Requests after 2PM ET or on non-business days will be processed the following business day.

The date funds will be deposited in the provider's bank account will vary depending on their financial institution's policies and the inter-bank transfer process.

9. Are there fees associated with Direct Deposit (ACH Transfer)?

There is no fee for signing up or receiving direct deposits from DMG to your bank account. It is a secure and convenient way to receive payments from DMG.

10. How do I set up Direct Deposit (ACH Transfer)?

A provider can setup direct deposit on the company settings page on DMGPro.com.